

## **RULES AND REGULATIONS**

These Rules and Regulations are intended to keep your tour running smoothly and allow our staff and Captains to do what they do best – make your tour a super fun and safe experience!

- **Timing is Everything!**

Whether your group is boarding a private Duck, or you are enjoying a public tour, please be on time. **For Public Tours**, you'll need to arrive 30 minutes prior to your scheduled tour time for ticketing and boarding. **For Private Ducks**, your Duck will “dock” just 5 minutes prior to tour time for boarding. Please arrive on time and be ready to jump on and get rolling!

- **Captain is the Boss – Don't Ruffle Feathers!**

You will be in a moving vehicle navigating the streets and waters of Seattle. Your Captain's first and foremost concern is your safety. Listen to and follow his/her instructions - they are for your safe enjoyment of the tour!

- **Keep it Inside the Duck!**

There are many objects that come close to the Duck on public streets, so all “extremities” need to be kept inside the Duck for safety reasons. Unless specifically directed by our Captain, no passenger is allowed to climb out of the windows, stand on the hood or roof of the Ducks or hang out of the Ducks for any reason.

- **Keep Your Ducklings in a Row!**

Our Ducks can make sudden stops due to traffic and pedestrians, so please remain seated at all times while the Duck is rolling on the streets of Seattle. Once your Duck is floating on Lake Union, the Tour Guide will allow guests to rise to take photos or just stretch your legs. This is the only time you may stand to “*move it – move it!*”

- **No Drunk or Unruly Ducks!**

Alcohol is not permitted on board the Ducks and passengers appearing to be under the influence will not be allowed to board. If the Captain believes one or more of the guests may endanger themselves or others while on the Duck, or refuse(s) to follow these Rules and Regulations and the Captain's instructions, the Captain has an absolute right to end the tour early and/or ask the unruly passenger(s) to exit the Duck. Our responsibility for the safety of unruly passengers will end after they exit the Duck at the Captain's instruction. Refunds will NOT be issued in the unfortunate event that the Captain is forced to end the party early due to unruly behavior. We are here to party and have fun, but again - your safe enjoyment of the tour is our number one priority!

- **Damage Deducks!**

It's only fun until something breaks – so no fowls please! Your group will be financially responsible for any damage caused by your group to the Duck vehicle (interior and exterior), props, hats or any other Duck items.

- **Hold Harmless Ducks!**

There are certain elements of risk in any adventure involving motorized vehicles, watercrafts, and the outdoors. Although we have taken reasonable precautions to assure your safety, we can't eliminate all risks without compromising the unique character of the fun activity we have planned for your group. So, you assume all inherent risks associated with Riding the Ducks (including personal and property damage), and you agree to indemnify and hold us harmless for any claim, loss or injury arising from your group's participation in this activity that is not a result of our gross negligence.

- **Birds of a Feather!**

- All of our seats are assigned, so if your flock "grows" after payment has been made – it's possible that the added guests may not be seated near you – or if your Duck has filled – they may even be placed on another Duck.

- **Little Peeps!**

For our groups who have chaperones on board, we've come up with an ingenious seating map. Circled seats will be strategically assigned to chaperones to help keep your "ducklings" in a row. Our required "chaperone to student ratio" is 8:1. If the chaperone to student ratio is not observed at the time of boarding, the Captain may cancel the tour and refunds will NOT be issued.

